"PLATINUM service at prices you can afford!"

(770)313-8685

Why Is Platinum Right For You?

We are a small, honest family owned and operated business who will be there when you need us. Everyone here has ownership meaning we have a vested interest in your satisfaction and will provide the personal service you deserve at prices you can afford. To us, our customers are like family, not just another number. We strive to deliver quality service for all your heating and cooling needs while keeping it as cost efficient and painless as possible every step of the way. As our customer, you are the #1 priority and we hope you will receive peace of mind knowing that we are fully licensed and insured with over 30+ years of combined experience. We will do everything we can to make sure that you are happy with every service we provide on every visit. Too many times we have seen customers being taken advantage of and lied to, now we are able to provide you with a business you can trust and rely on every time no matter what. The way it should be!

Amana

AMERICA'S BRAND FOR COMFORT

We are a certified and authorized Amana dealer that takes great pride in installing American manufactured HVAC equipment. While we specialize in Amana, we are qualified to perform service, repairs and maintenance on all name brands of residential heating and cooling systems.
Platinum Package
(16 Seer & Higher Amana Systems)

- 10 Year Parts Warranty
- 10 Year Labor Warranty
- Lifetime Unit Replacement if Compressor fails
- Lifetime Furnace Replacement if Heat Exchanger fails
- 10 Years Preventative Maintenance (2 visits per year Spring & Fall) with automated reminders (first year free, additional nine years at discounted rate)
- 5" High Efficiency Media Filter (replacement filters included every maintenance visit)
- Bi-Polar Ionizer Return Air Purifier destroys allergens, mold, bacteria, viruses and VOCs to achieve healthier air quality within your home. Comes with Lifetime Warranty (electrodes cleaned every maintenance visit)
- Nano Induct Air Purifier uses UV light and Photocatalys to emit safe, long-lasting ions throughout your home that actively seek out unwanted contaminants in the air and on surfaces such as allergies, odors, bacteria, viruses and VOCs. Comes with Lifetime Warranty
- 10 lbs Freon at NO charge if needed within 10 years (void if maintenance visits are missed)

Silver Package
(Single Stage 16 Seer Amana Systems)

- 10 Year Parts & 1 Year Labor Warranty
- Lifetime Unit Replacement if Compressor fails
- Lifetime Furnace Replacement if Heat Exchanger fails
- 1 Year FREE Preventative Maintenance (2 visits per year Spring & Fall) with automated reminders
- 1" Pleated Filter (replacement filters included with maintenance visits)
- 1 lb Freon at NO charge if needed within first year (void if maintenance visits are missed)

Gold Package
(2 Stage 16 Seer Amana Systems)

- 10 Year Parts Warranty
- 10 Year Labor Warranty
- Lifetime Unit Replacement if Compressor fails
- Lifetime Furnace Replacement if Heat Exchanger fails
- 1 Year FREE Preventative Maintenance (2 visits per year Spring & Fall) with automated reminders
- 5" High Efficiency Media Filter (replacement filters included with maintenance visits)
- 1 lb Freon at NO charge if needed within first year (void if maintenance visits are missed)

Bronze Package
(14 Seer Amana Systems)

- 10 Year Parts (includes compressor) & 1 Year Labor Warranty
- Unit Replacement if Compressor fails within first two years
- Lifetime Heat Exchanger Warranty on Furnace
- 1 Year FREE Preventative Maintenance (2 visits per year Spring & Fall) with automated reminders
- 1" Pleated Filter (replacement filters included with maintenance visits)
- 1 lb Freon at NO charge if needed within first year (void if maintenance visits are missed)

American PRIDE
Designed, Engineered and Assembled in the U.S.A.
What's Included In Your Two (2) Preventative Maintenance Visits?

- **Chemically Clean Outdoor Coils** – Dirty outdoor coils can cause the freon pressures in the system to be too high and can lead to high power bills, compressor failure, a shortened life expectancy and inefficient heating and cooling operation.
- **Replace Filter if 1” (Specialty media filters are additional)** – Most systems use a 1” filter, it is very important to keep these clean. A dirty filter can cause your system to freeze up, raise your power bill, shorten the system’s life expectancy and cause inefficient heating and cooling operation.
- **Check Static Pressure Through Duct System** – We check this because if the static pressure is too high, it can cause premature fan failure, high power bills, compressor failure and inefficient heating and cooling operation.
- **Test All Electrical Components** – There are a lot of electrical parts that make up your system. We go the extra mile and check them to see if they are reading correctly and to possibly catch an issue before it becomes one.
- **Check Freon Pressures and Readings** – A professional technician can see a lot by just looking at the freon pressures. There are more important things it can tell you other than it just being too low or too high. Also included with your plan is one pound of freon per YEAR at no charge and if additional freon is needed a 10% discount will be applied to the cost. (Unit must be topped off completely when filling with freon.)
- **Check and Clean Condensation Drain Line** – This is the #1 thing average technicians overlook and this can cause quite a bit of damage to your home if not taken care of properly. When a drain line becomes clogged it can cause water to back up in your home causing water damage, increased humidity, mold and mildew build up in the system and ducts, can contribute to rust in the system and can ruin your air filters and cause them to fail allowing dirt to get past them which contaminates the coils.
- **Check and/or Recalibrate Thermostat** – Thermostats do more then just adjust the temperature in your home, they are the brain of the entire system that controls everything. With thermostats getting more and more complex due to the advancement of technology it is very important that they are setup correctly to ensure your system is working as efficiently as possible.
- **Check Insulation On Refrigerant Lines** – If the insulation on the freon lines inside the home deteriorates, the condensation that forms can drip and cause water spots on ceilings and walls. This can cause mold and mildew issues, which are health concerns. It can also decrease unit efficiency because the freon won’t be the correct temperature once it reaches the coils/compressor.
- **Check Temperature Drop and Rise** – This is another way to see how well the system is heating or cooling which saves you money on your power bill and on potential future repairs. You have two freon lines going between your indoor and outdoor unit, known as the high and low pressure lines or warm and cold lines. While the AC is on, the high pressure line carries the warm freon to the indoor unit where it’s converted into a cold low pressure vapor and then the cold freon travels back to the outdoor unit to be compressed again. If you have a heat pump the flow is reversed during the winter to provide you with heat. It is very important that the temperature drop/rise between these two lines are within a certain range, if they are not this indicates a problem.
- **Check and/or Tighten Electrical and Freon Connections** – This is important, over time the normal vibrations from the system running can cause the connections to loosen. Loose connections can cause the system to intermittently not work or fail all together, lose valuable and expensive freon or be a potential electrical fire hazard. They can also cause premature compressor failure that can lead to costly repairs. We also check any visible wire for damage which can be a potential fire hazard as well. (Did you know rodents love to chew on wires?)
- **10% Discount On Any Repairs Needed** – Unfortunately no matter how well your system is maintained, sometimes it still breaks down. So this is something a little extra we offer to help our customers save money. You will also receive two free service calls per year (normally $75) in addition to your maintenance visits, even if no repairs are made. (Service call fees are always waived when recommend repairs are made while on site and does not count against your two free yearly calls.)

*Yearly Preventative Maintenance Plans are available for purchase separately. Contact us today for additional information or to schedule your first visit*
Why Do I Need Preventative Maintenance?

Having semi-annual preventative maintenance on your heating and air conditioning equipment keeps the system in a cleaner and more efficient state. With a well maintained system you will have less break downs and your heating and air conditioning equipment will last longer. By protecting the investment that you have put into your home with preventative maintenance it will save you money in the long run. It also will not give manufacturers a gray area to terminate your systems warranty due to lack of upkeep.

For More Information or Questions Contact Us!

(770)313-8685
PlatinumComfortSolutions.Com

All major Credit/Debit cards accepted
Financing options available

Discounts for Military, First Responders, Teachers and Senior Citizens

Areas we service:
- Arcade
- Ashland
- Auburn
- Bethlehem
- Between
- Bold Springs
- Bogart
- Braselton
- Buford
- Campton
- Carl
- Clarksboro
- Commerce
- Dacula
- Flowery Branch
- Gainesville
- Gratis
- Gillsville
- Grayson
- Hoschton
- Jefferson
- Lawrenceville
- Loganville
- Maysville
- Monroe
- Nicholson
- Oakwood
- Pendergrass
- Snellville
- Statham
- Talmo
- Winder